

NANCY LEE

UX DESIGNER

UX Designer with a background in customer service and business operations. Strong problem-solving skills and a passion for exploring unconventional modes to create meaningful experiences through visual design. Seamless and meaningful experiences through effortless designs supported by empathy and understanding.

DESIGN PROJECTS

Fitted Responsive Web App / Career Foundry Course Project

MARCH 2022 — MAY 2022

- Designed a fitness app to provide exercise routines, guides, interactive examples and information for users to get in a workout routine
- Developed and incorporated UI elements through high-fidelity wireframes, clickable prototypes, and style guides

PlutoPay Responsive Web App / Career Foundry Course Project

JUNE 2021 — MARCH 2022

- Applied a user-centered design process and mobile-first approach to design a responsive web app for a secure account and transactional card for payments and transfers
- Conducted competitive analysis, user interviews, surveys and A/B testing to gather invaluable research data and develop personas, user flows, and sitemaps
- Designed high-fidelity wireframes, mockups, prototypes, and a comprehensive style guide on stakeholder requests and end-user feedback

WORK EXPERIENCE

Payroll Specialist / Netpay Payroll





MARCH 2014 — OCTOBER 2015 (TORRANCE, CA)

- Led a team of ten through payroll function and provided guidance with complex payroll tasks
- Processed and issued employee paychecks and statement of earnings and deductions
- Gained valuable experience in problem-solving, successfully leading a team, collecting data, and organizational skills through payroll systems experience

Manager / Sweet Elle Cafe

OCTOBER 2009 — FEBRUARY 2014 (HUNTINGTON BEACH, CA)

- Coordinated, scheduled and properly trained all staff to ensure proper and ample training in order to provide exceptional customer satisfaction
- Curated a positive and engaging customer service environment to motivate and inspire employees to deliver an exceptional and satisfactory customer service experience

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EDUCATION

Career Foundry

UX Design Certificate, 2022
500+ hours of extensive UX Design studying in UX fundamentals, methodology, research-driven approaches to design. Specialization in UI for UX Designers.

UC Irvine

Initiating and Planning Projects Certificate, 2021

UC Riverside

Bachelor of Arts, Psychology

SKILLS

Interaction Design
Prototyping
Wireframing
User Flows
Usability Testing
Personas

TOOLS

Figma
Adobe XD
Sketch
Illustrator
Balsamiq
Photoshop
Invision
Basic HTML/CSS